

# Remanufacturing Instructions

## HP 4250/4350 Toner Cartridge



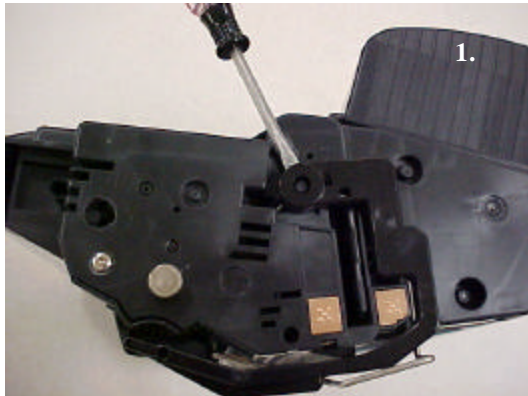
For Technical Support, please call Memphis, TN at (888) 757-0762 or Nashua, NH at (888) 833-5727.



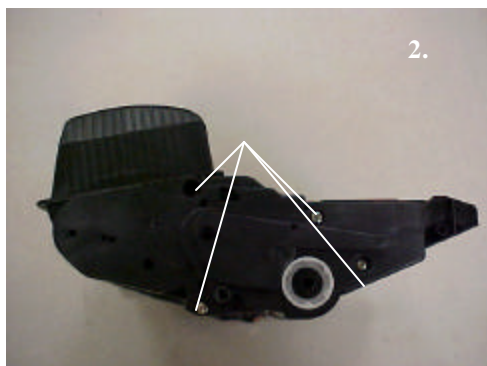
### OEM Reference Information

OEM Product #:  
HP 4250 Q5942A  
HP 4350 Q5942X

OEM Yield:  
HP 4250 10,000 pages  
HP 4350 20,000 pages



1. Remove the shutter actuator arm from the cartridge shell by inserting a small flathead screwdriver underneath it and gently prying outwards.
2. **CAUTION:** Located underneath the shutter actuator arm is a small recoil spring. Do not lose it, as the shutter will not work properly without it.



1. To separate the cartridge halves from each other, it is necessary to remove the end cap on the gear train end of the cartridge.
2. Take out the four screws from the end cap to remove it from the cartridge shell.

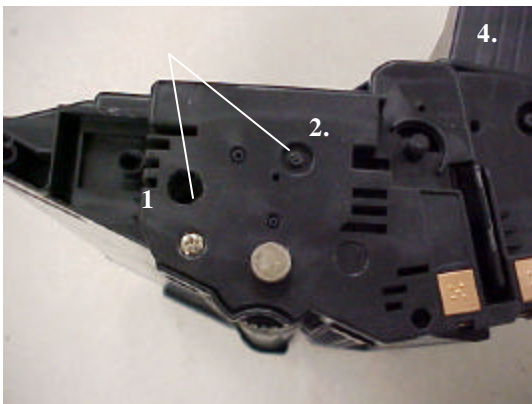
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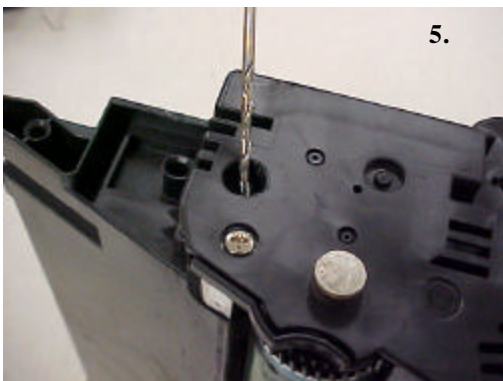
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1. After removing the four screws, you may take off the end-cap.
2. Be careful when moving the cartridge, as the waste hopper section will be loose, but still attached to the other end-cap.



1. To complete the removal of the waste hopper section from the cartridge shell, it is necessary to break the two ultrasonic welds that are indicated.
2. To pop the welds or rivet heads, insert a small flathead screwdriver into the recessed area where the plastic rivet is located (1). Place the screwdriver at the base of the rivet and pop off the top. On the smaller rivet head (2), you can just drill it out without popping the rivet from the outside.

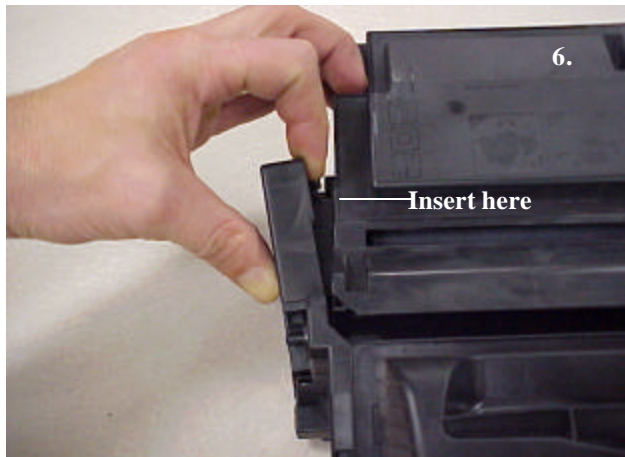


1. After removing the rivet heads, you will need to drill out a small hole using a 1/16<sup>th</sup> drill bit.
2. **CAUTION:** Be careful drilling. If you go too far, you will puncture the waste hopper.
3. When reattaching the end cap, you will need to use self-taping screws to secure the sections together.

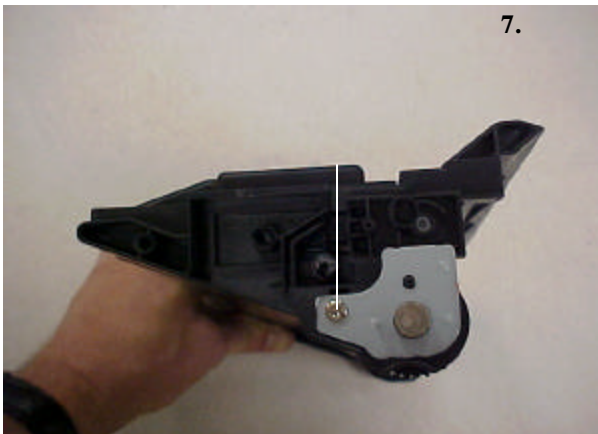
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1. After you have drilled out the rivets, insert a small flat head screwdriver where indicated and pry outward. This motion will complete the process of breaking the weld and allow for the waste hopper to be removed.
2. To remove the waste hopper section, pry the end cap away from the hopper while pushing the OPC axle through the end cap.



1. To remove the OPC from the waste hopper, you will need to remove the single screw that holds in the OPC axle.
2. To maintain optimum print quality it is recommended to change the drum each cycle.



1. To remove the PCR, grab it from one end and gently pull it out.
2. Clean the PCR and set it in a safe place until it is time for it to be reinstalled.

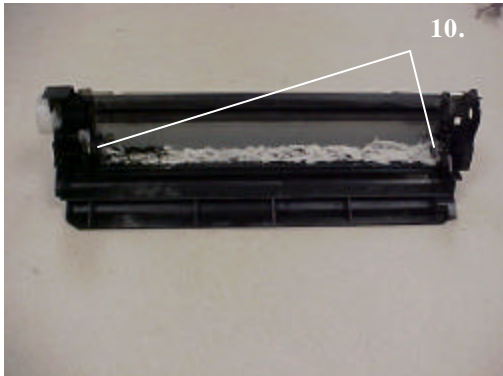
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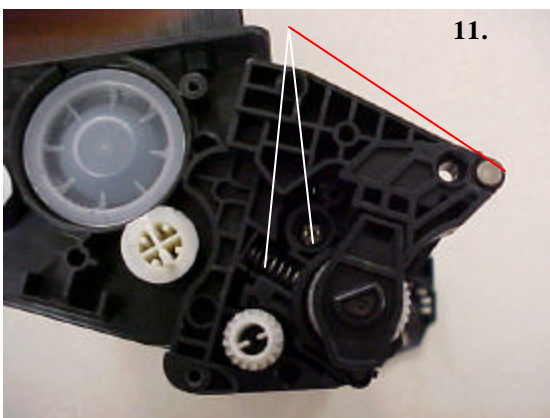
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1. To remove the wiper blade you will first need to remove the sticky expandable foam sealant from the wiper blade base.
2. It is very important to remove the OEM foam material from the area where the blade will be sitting.
3. If the foam is not removed from that area, then the blade will not sit evenly and fail to properly clean the drum.



1. Remove the two screws as indicated to facilitate the removal of the old wiper blade, as well as the cleaning of the waste hopper.
2. When the new blade is installed, it is recommended to use some type of flexible sealant similar to weather-stripping or a caulking material.
3. Put the sealant of your choice around the base of the blade in the same area as the OEM.



1. Before you can remove the developer roller, you need to remove the three items indicated: the developer roller locking plate, developer roller stabilizer and the developer roller tension spring.
2. Once these items have been removed, you can remove the developer roller for cleaning.



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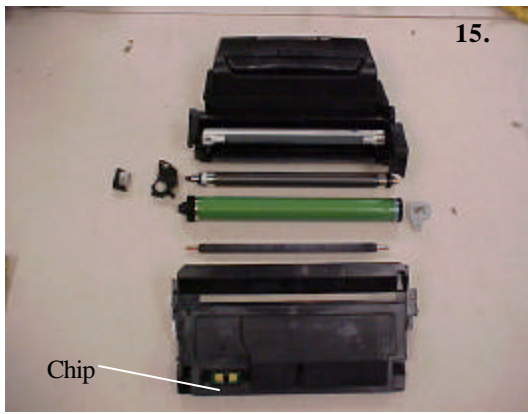
1. After removing all the items in the previous step, grab the developer roller locking plate and pull it off.
2. The locking plate, stabilizer and developer roller drive gear will all come off at the same time.



1. To remove the developer roller, grab it by the exposed end, twist it and pull it out of the toner hopper housing.
2. Take care not to scratch the coating on the roller, as it will cause a print defect.



1. After removing all the used toner from the hopper, it is recommended to replace the Doctor Blade to maintain OEM print density and quality
2. To remove the Doctor Blade, remove the two screws that hold the blade in place.



1. After cleaning all waste toner from the cartridge, and checking all contacts, refill and reassemble the cartridge in reverse order.
2. After the cartridge has been reassembled, you will need to replace the OEM chip. This is located on the top of the waste bin near the front corner of the cartridge. Simply pry off the OEM chip with a small flat-head screwdriver. When installing the replacement chip, pull off the adhesive backing and put into the correct location.

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